

Application Form

1. Company/Personal details

Business name:		ABN:	
Name of Director:	ID Number:	ID Type:	
DOB:			

2. Site address and contact details

Unit/No.:	Street:		
Suburb:	State:	Postcode:	
Site Contact Name:	Site Landline No.:		
Contact Mobile No.:	Contact Email:		

3. Choose your monthly service

Site 1 General Details			
Unit/No.:		Street:	
Suburb:		State:	Postcode:
Site Contact Name:		Site Contact Landline No.:	
Site Contact Mobile No.:		Site Contact Email:	
Site 1 NBN Service Details			
1. Select NBN Unlimited Plan ☐ Plan MAX 25/5 \$59.00 ☐ Plan SUPER 50/20 \$79.00 ☐ Plan EXTREME 100/40 \$99.00		2. Select Tier: ☐ Tier 12 ☐ Tier 25.5 ☐ Tier 25.10 ☐ Tier 50 ☐ Tier 100* *Not available on fixed wireless.	
Installation: ☐ Yes ☐ No Installation fee: [\$249]		Minimum Term: ☐ [24 Months] ☐ [36 Months]	
Shape Speed: ☐ Shaped ☐ Excess Excess Notification email:		Hardware Requirement: ☐ Yes ☐ No ☐ MODEM Router \$99.00	
Site 1 Commercial Details			
Installation Fee:	Monthly fee:		Term:
Hardware:	Total contract value:		
If you choose to cancel your service or it is disconnected for any reason within the contract term you will be charged an Early Termination Fee of [\$399.00]			

Notes:

4. NBN Broadband: Terms and Conditions

1. All prices quoted are exclusive of GST. 2. Total minimum commitment is dependent on the plan you choose; full pricing can be viewed on the Product Sheets for the specific plan. 3. Dishonored direct debit payments may incur a charge. 4. Acceptable Usage Policy applies. 5. If you choose to cancel your service or it is disconnected for any reason within the contract term you will be charged an early termination fee of \$399.00 ex Gst. You must provide 30 days' notice to us to disconnect a service. 6. We will deliver your service to the Network Boundary Point at your premises, which is defined as the physical port or 'UNI' on the NBN Network Termination or port on the Home Network Gateway if selected. The cabling that is required in your premises beyond the Network Boundary Point is your cost and responsibility, as is the provision of a suitable 240V AC power outlet. 7. You must obtain the consent of the property owner to have the NBN installation performed. 8. The installation will be performed during business hours, and you will need to be home to provide access for the installation technicians. If you select to take the Home Network Gateway and choose the Professional Installation option, a second appointment will be required. 9. A single static IP address is provided which may be changed due to technical and operational reasons by providing 30 days' notice. 10. Many factors affect speeds including but not limited to: network configuration, line quality and length, customer premises interference, traffic, hardware and software. 11. Data Allowance: each month includes both upload and download traffic for that billing period and quota not used in a month is not carried forward to the next month. 12. If you have chosen a shaped plan, once you have reached your usage allowance, the speed of your service will slow to 512kbps. 13. If you have chosen an unshaped plan, excess data used will be charged at \$10.00 per GB in 1 Mb increments (1 Gigabyte = 1024 Megabytes). 14. The New Development Charge (NDC) which is a one-time charge of [Insert Price] will apply to all new orders for NBN in new development locations and applies to the first connection at a premise in a newly developed area (e.g. new housing estate/suburb or sub-division of existing property) with no pre-existing telecommunications infrastructure. 15. A Subsequent installation charge of [\$249.00] will apply to connections where NBN co are required to activate a copper pair to complete the installation. 15. Customer Service Guarantee - You agree to waive the Customer Service Guarantee (CSG) when taking this service. If you do not choose not to waive your rights under the Customer Service Guarantee, we cannot provide you with this service.

existing customers only

- ☐ Please tick if you authorise the use of the existing payment method on file.
- ☐ Please tick if you wish to use a different payment method. You will need to complete the customer application form and submit it along with this application form.

5. Authorisation

Authorised Signatory (Print name)

Signature

Position/Title

Date

Email